Tentative Agenda

<u>Wednesday, August 3, 2016</u>				
6:00 - 7:30 p.m.	Welcome Reception			
<u>Thursday, August 4, 2016</u>				
7:30 - 8:45 a.m.	Registration			
8:00 - 8:45 a.m.	Continental Breakfast			
9:00 - 9:15 a.m.	Welcome			
	Commissioner of			
	Insurance Jim Donelon			
0.1.5. 10.1.5	Order of the Day			
9:15 - 10:15 a.m.	Keynote Speaker			
	Senator John Smith, Louisiana Senate			
10:15 - 10:45 a.m.	Break			
10:45 - 11:45 a.m.	Legislative Highlights			
10.10 11.10 4.11.	and Hot Topics			
	Darie Jordan, LA Dept. of			
	Insurance, and Sunny West,			
11.45 1.00	Breazeale, Sachse & Wilson			
11:45 a.m 1:00 p.m.				
1:00 - 1:45 p.m.	Breakout Session 1			
2:00 - 2:45 p.m.	Breakout Session 2			
2:45 - 3:15 p.m.	Break			
3:15 - 4:00 p.m.	Breakout Session 3			
<u>Friday, August 5, 2016</u>				
8:00 - 8:45 a.m.	Continental Breakfast			
9:00 - 10:00 a.m.	Market Stability and			
	Possible Reforms for 2017			
	Brian Webb, National Association of Insurance			
	Commissioners			
10:00 - 11:00 a.m.	Navigating the Department			
10.00 - 11.00 a.m.	of Insurance Resources			
	Ileana Ledet, LA Dept. of			
	Insurance			
10:15 - 1:30 p.m.	Ethics Training			
	Arlene Knighten & Ron			
	Henderson, LA Dept. of Insurance			
11:15 - 12:00 p.m.	Breakout Session 4			
11.15 - 12.00 p.m.	Disakout Dession T			

Wednesday reception, Thursday breakfast and lunch, and Friday breakfast are included in the full registration fee. Daily functions are included in the corresponding daily registration fee.

CONTINUING EDUCATION

This seminar is being submitted to LDI for approval of *continuing education for insurance producers for:* Thursday (5 hours); Friday (3 hours); Friday with *Ethics* (4 hours).

This seminar is being approved by MCLE for 8.25 hours of continuing education for legal professionals, including ethics.

NOTE: To receive continuing education credit, participants must attend *all* sessions for the appropriate days. Partial credit will not be awarded.

HOTEL AVAILABILITY

A block of rooms is available at the Hotel Monteleone for the nights of August 3-5, 2016. The conference rate is \$135.00/night. Call in Code: Louisiana Insurers' Conference Block is limited. Conference rate expires July 8, 2016

> Hotel Monteleone 214 Royal St., New Orleans, LA 70130 (800) 217-2033 Local (504) 523-3341 www.hotelmonteleone.com

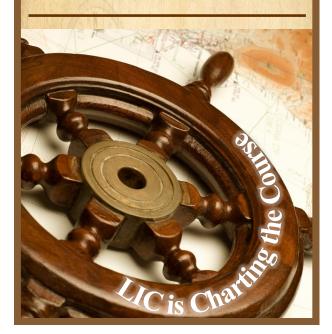
Seminar Cancellation Policy Persons wishing to receive a 75% refund of registration fees must cancel in writing before 5:00 pm, July 15, 2016. No shows will be billed for payment.

Louisiana Insurers' Conference 450 Laurel St., Suite 1400 | Baton Rouge, LA 70801 (225) 343-2776 | FAX (225) 344-1132 www.lainsconf.org Louisiana Insurers' Conference 450 Laurel St. Suite 1400 Baton Rouge, LA 70801 Louisiana Insurers' Conference

ANNUAL LOUISIANA INSURANCE COMPLIANCE SEMINAR & LEGISLATIVE REVIEW

> August 3-5, 2016 Hotel Monteleone New Orleans, LA

Sessions partially facilitated by the Louisiana Department of Insurance



Registration Information

Name:	Breakout Session 1 Thursday (1:00 - 1:45 p.m.)	Breakout Session 2 Thursday (2:00 - 2:45 p.m.)	Breakout Session 3 Thursday (3:15 - 4:00 p.m.)	Breakout Session 4 Friday (11:15 a.m 12:00 p.m.)
Company:	P & C Form Filing	Consumer Complaints	P & C Rate Filing	Life, Annuity & Long-
Address:	Form Filing Requirements; Compliance issues; Adoptions; Legislative changes (if applicable)	How a complaint is handled from receipt to clo- sure; Steps taken in each division to appropriate- ly determine the validity and proper conclusion of a complaint		Term Care Form Filing Compliance Issues; Regulation 78; Product Filing Matrix and SERFF
	(Compliance Track - All Lines)	(Compliance Track - All Lines)	(Compliance Track - P&C)	(Compliance Track—Life)
Phone:	Non-Producer and	Health Rate & Form Filing	Corporate Governance	In-Depth Legislative Review
Fax:	Company Requirements Periodic filing and compliance requirements for	Rate Review process for individual and small group coverage; Form filing requirements; Com-	Review and discussion of the new NAIC Corporate Governance Model Act and the regulatory	
Email:	insurers, third party administrators and other non-producer licensees	pliance issues; Legislative changes (if applicable); Product Filing Matrix and SERFF	requirements for insurers doing business in LA.	
Continuing Education Credit?	(Compliance Track - All Lines)	(Compliance Track - Health)	(Executive Track)	(Compliance Track - Executive Track)
□ YES □ NO License #:	Interstate Compact	Regulatory Update	SERFF	Emerging Issues
License Type:	Overview of the Interstate Compact and detail the filing process, including mix and match; the development of future standards for products;		Learn tips and tricks and the latest system up- dates	Overview of some emerging insurance issues including: drones, ride-sharing companies, self- driving cars, big data, price optimization, and
Attendee Fee (2 days): \$215 Attendee Fee (7 days): \$150	filing review process updates			corporate governance.
 Attendee Fee (Thursday Only): \$150 Attendee Fee (Friday Only): \$85 	(Compliance Track - All Lines)	(Executive Track)	(Compliance Track - All Lines)	(Compliance Track - P&C)
□ LDI Regulator Fee: \$ 45	Cyber Insurance Recent developments in cybersecurity require-	Open Session	Producer & Agency Compliance 101	Ethics Training (Special Time: 10:15–1:15 p.m.)
Speaker:Complimentary	ments for insurance licensees at the sate and		Ongoing Producer & Adjuster	Review of legal and ethical considerations for
 Payment Check or money order made payable to: Louisiana Insurers' Conference 	federal level; overview of issues related to cyber liability insurance. (Executive Track)	LET US KNOW WHAT TOPIC YOU WANT TO SEE HERE!		people who work in the insurance industry in- cluding attorneys, producers and adjusters. Review requirements of various professional rules of conduct, governmental ethics, as well as
450 Laurel St., Ste. 1400, Baton Rouge, LA 70801	Tech Lab	Tech Lab	Tech Lab	discussion of specific issues affecting insurance
 Credit Card American Express Discover MasterCard Visa Card No.: 	from Life, Health, and P&C Training on systems to include CRAFT, SERFF, Product Filing Matrix,	Hands on, one-on-one training with LDI staff from Life, Health, and P&C Training on systems to include CRAFT, SERFF, Product Filing Matrix, Industry Access Portal, NIPR and other electronic submissions	from Life, Health, and P&C Training on systems to include CRAFT, SERFF, Product Filing Matrix,	regulation. Register by: Website (www.lainsconf.org), Mail (see ad- dress to left), Fax: 225-344-1132, or
Exp. Date: V-Code (3-5 digits):				Email: crystal@pperron.com. Questions? Please contact Crystal
Signature: LIC Tax ID: 72-6023865	In this matrix, please indicate which sessions you tentatively plan to attend. <u>Note that you should</u> <u>only check one workshop per Breakout Session that is listed in each column.</u> Let us know what topic you would like offered during Thursday's first breakout session!			Carter at the LIC office at 225-343-2776 or at crystal@pperron.com.