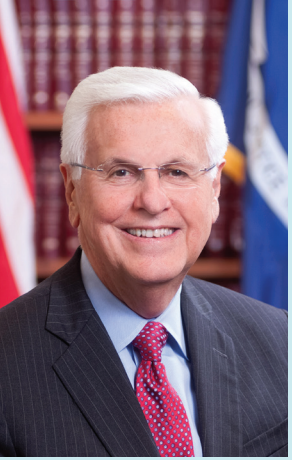

A message from the Commissioner of Insurance Jim Donelon

Our SHIIP counselors can help sort through the confusion and find answers to your questions. The service is completely free and confidential, and no one involved will ever try to sell you anything. Please call us for assistance or to volunteer to help.

1-800-259-5300
www.ldi.la.gov

ship state health insurance assistance programs
NATIONAL NETWORK
LOCAL HELP FOR PEOPLE WITH MEDICARE

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Louisiana Department of Insurance
Office of the Commissioner
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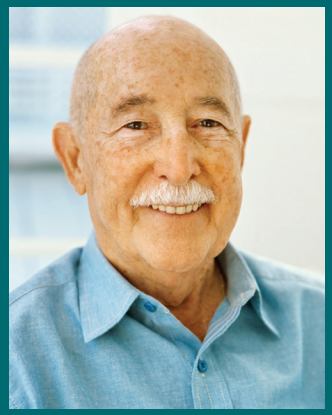
SHIIP

LOUISIANA SENIOR HEALTH INSURANCE INFORMATION PROGRAM

FREE MEDICARE COUNSELING



A program of the Louisiana Department of Insurance
Jim Donelon, Commissioner

How can SHIIP counselors help you?

If you are new to Medicare, counselors can explain how it works, what is covered and what costs you are responsible for paying.

1-800-259-5300

Anyone eligible for Medicare should know about the Senior Health Insurance Information Program (SHIIP). SHIIP offers free and confidential help with Medicare and other health insurance. Trained counselors who work through local sponsoring organizations can help answer your questions.

SHIIP counselors have no connection with any insurance company or product.

SHIIP DOES NOT

- Provide legal assistance
- Make decisions for you
- Promote specific products or offer policies for sale

SHIIP counselors will help you understand the paperwork and statements that you receive after a doctor visit, hospital stay or other medical experience.

SHIIP counselors help you figure out what has been paid and what you need to pay for Medicare, hospital or clinic bills.

SHIIP counselors can help with claims filing or appeals if payment for a service has been denied.

SHIIP counselors can explain your options for private insurance should Medicare not covers all your costs.

SHIIP counselors can help you review long-term care insurance and offer tools to help decide if it is the right choice for you.

We want you to be informed!
Public presentations to groups and organizations on Medicare and related topics can be scheduled by calling the Louisiana Department of Insurance toll-free at 1-800-259-5300

Learn more at www.ldi.la.gov

Louisiana Department of Insurance
Poydras Building
1702 N. 3rd Street
Baton Rouge, LA

We are located north of the state capitol and next to the 1st Circuit Court of Appeal building on Capitol Lake.