Dear Kathy Hagen Compliance Exam I

After I wrote a grievance letter to your office head from AGI Claim Service. They sent out another adjuster

Prior to this I had been trying to call AGI at an out of state phone number given me by Audubon Ins Co. out of Baton Rouge. At first I had no success with them because they (at that office) had no file on my case no. Then I made multiple calls to my local agent (Hurals Ins) in Breaux Bridge, La, they gave me different contact numbers of AGI and or Audubon Ins because Audubon had turned