



LOUISIANA DEPARTMENT OF INSURANCE

JAMES J. DONELON
COMMISSIONER

May 10, 2018

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

NOTICE OF FINE

Mr. Nicolas Berg
AIG Claims, Inc.
175 Water Street, 15 Floor
New York, NY 10038

RE: Notice of Fine for AIG Claims, Inc.
Item # 7015 0640 0001 0057 4510

Dear Mr. Berg:

Pursuant to La R.S. 22:1653A:

“Each administrator shall file an annual report for the preceding year with the Commissioner on or before March 1st of each year, or within such extension of time therefore as the commissioner may grant for good cause. The report shall be in the form and contain all information as the Commissioner requires and shall be verified by at least two officers of the administrator.”

Pursuant to La. R.S. 22:1653C:

“At the time of filing its annual report, the administrator shall pay a filing fee in the amount set forth in R.S. 22:821.”

According to the records of this Office, the above captioned third party administrator failed to file the required annual report and pay the necessary fee on or before the statutory deadline of March 1, 2018. The failure to file the required report and pay the necessary fee within the statutory deadline constitute violations of the above-cited statutes.

On March 25, 2018, this Department received the third party administrator annual report for the year ended December 31, 2017 for the above captioned administrator. In reviewing that report we have noted that you indicated that Cindy Launer, Dawn Pinkston, Conrad Naas, Timothy Gladura, Michael Leahy, Alexander Baugh, Victoria Steinbok, Vicki Bichel, Joandra Macaluso, James Page, Candy Milkewicz, George Stratts, Daniel Volpone, Lynn Weisinger, Nicolas Berg, Anthony Tatulli, Marc Rothchild, Thomas Casson and David Koziel were elected or appointed as an officer of the administrator on various dates between 3/22/2011 and 11/30/2017.

Pursuant to La R.S. 22:1651 H:

“ A licensed administrator shall notify the commissioner of any material change in fact or circumstance affecting its qualification for a license in this state within sixty days of the effective date of the change. The notice shall include any documentation as the commissioner may require. Changes in fact or circumstances shall include:

- (1) Changes in control as defined in R.S. 22:692(3).
- (2) Amendments to the articles of incorporation.
- (3) Changes in officers and directors.
- (4) Merger or consolidation of the administrator with any other person or entity.
- (5) Entering into any contract with an insurer where residents of this state are included.
- (6) Use of a trade name in this state.”

Directive 159 issued by the Department of Insurance explains that notice of a change in officers or directors as required by La. R.S. 22:1651 H must be filed for each new officer or director and that such notice must include a completed biographical affidavit for each individual.

It appears that the above named administrator is in violation of the statutes and directives indicated above in that you have failed to submit the required notice for Cindy Launer, Dawn Pinkston, Conrad Naas, Timothy Gladura, Michael Leahy, Alexander Baugh, Victoria Steinbok, Vicki Bichel, Joandra Macaluso, James Page, Candy Milkewicz, George Stratts, Daniel Volpone, Lynn Weisinger, Nicolas Berg, Anthony Tatulli, Marc Rothchild, Thomas Casson and David Koziel within sixty days of the date of the election or appointment.

Pursuant to La. R.S. 22:1654B:

“The commissioner may suspend or revoke the license of an administrator or impose a fine not to exceed five thousand dollars per violation or twenty-five thousand dollars in the aggregate, if the commissioner finds any of the following as to the administrator:

- (1) Has violated any lawful rule or order of the commissioner or any provision of the insurance laws of this state.”

You are hereby notified AIG Claims, Inc. a third party administrator licensed by the Louisiana Department of Insurance is fined in the amount of eleven thousand dollars (\$11,000.00) for the above cited violations.

You are hereby ordered to pay the above indicated fine within thirty days of the date of this notice. Failure to remit payment by check or money order made payable to the “State of Louisiana – Department of Insurance” within thirty days of the date of this notice may be considered a separate violation and grounds for the suspension or revocation of the third party administrator license issued to AIG Claims, Inc..

Please return the payment and a copy of this notice to:

Louisiana Department of Insurance
Attn. Accounts Receivable
P.O. Box 94214
Baton Rouge, LA 70804-9214

You have the right to appeal this action and be granted an administrative hearing before the Division of Administrative Law. You must make a written demand for an appeal within thirty (30) days from the date you receive this notice. Failure to file a written demand for an appeal with thirty (30) days from the date you receive this notice will preclude your right to an administrative hearing. Pursuant to La. R.S. 22:2191.B, your written demand for an appeal (1) shall reference the particular sections of the statutes and rules involved; (2) shall provide a short and plain statement of the matters asserted for review; and (3) shall attach a copy of the order or decision that you are appealing. Your written demand for an appeal shall be filed with BOTH the Division of Administrative Law and the Louisiana Department of Insurance at the addresses below:

Division of Administrative Law
Attn: Clerk of Court
1020 Florida Boulevard
Baton Rouge, LA 70802

Telephone: (225) 342-1800
Fax: (225) 342-1812

File in Person at:
654 Main Street
Baton Rouge, LA 70802

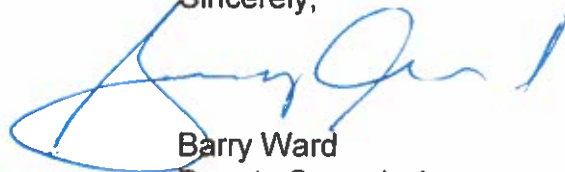
Louisiana Department of Insurance
Attn: Mary Butler, Exec Counsel
P. O. Box 94214
Baton Rouge, LA 70804-9214

Telephone: (225) 342-4673
Fax: (225) 342-1632

File in Person at:
1702 N. Third Street
Baton Rouge, LA 70802

If you have any questions, please feel free to contact Mike Boutwell at 225-342-0800 or via email at mboutwell@ldi.la.gov.

Sincerely,



Barry Ward
Deputy Commissioner
Licensing & Compliance Division