

Quick Facts About Your New Medicare Card

The Centers for Medicare & Medicaid Services (CMS) will begin mailing new Medicare cards April 2018.

How do I get a new card?

If you have Medicare, you don't need to do anything. Medicare will automatically mail you a new card. Medicare recipients should make sure the Social Security Administration has their correct mailing address.

What is different about the new card?

The most important change is that Social Security Numbers are being removed from Medicare cards to prevent fraud and fight identity theft.

When can I expect my new card?

Louisiana Medicare recipients can expect to receive new cards after June 2018.

What should I do with my old card?

You may start using your new card right away, destroy the old card.

I have a Medicare Advantage Plan. Should I keep that card?

Yes. Your Medicare Advantage Plan ID card is your main card for Medicare. You may also be asked to show your new Medicare card, so you should carry both.

Will my health care provider ask for the new card?

Doctors, health care facilities, and providers know you will be receiving a new card and will request it when you need care.

How can I protect my personal information?

Medicare recipients should only give their new Medicare number to doctors, pharmacists, other health care providers, and insurers.

For more information about your new Medicare card and tips to prevent fraud, visit Medicare.gov.



Louisiana Department of Insurance
James J. Donelon, Commissioner

Phone toll-free: 1-800-259-5300
Website: www.lda.la.gov