LATIFPA Conference 2016

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Director of Operations:
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Administrative Assistant:
Wendy Provazek, 888-241-8127 toll free, 972-739-6026 local,
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NICB Regions

Foreign Operations
Located in Chula Vista, CA; responsible for repatriation of stolen vehicles from all countries outside the U.S. border.

NORTHEAST | New York, NY
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Louisiana Special Agents

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Special Agent Ted Raley
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trail@nicb.org
History of NICB
NICB Mission

Lead a united effort of insurers, law enforcement agencies and representatives of the public to prevent and combat insurance fraud and crime through data analytics, investigations, training, legislative advocacy and public awareness.
NICB Disciplines

- Investigations
- Data Analytics
- Training
- Legislative Advocacy
- Public Awareness
Questionable Claims

- Insurance professional identifies questionable claims
- Makes NICB aware of the claim
- Provides multiple benefits
NICB Questionable Claims

- Single, most important tool in identifying fraudulent claims
- Allows cross referencing on single claims
- Builds intelligence, to identify patterns and trends
- Used to initiate major cases
- Used to increase public awareness regarding insurance fraud and vehicle crimes
Vehicle Theft Reporting

- Proper reporting to ISO ClaimSearch results in timely notification of recovery from NICB
- Must be reported as a theft and include a VIN/PIN/HIN
- Provides prior history that a vehicle was stolen
- NCIC theft/recovery, vehicle impounds and NICB activity generate vehicle recovery notices to our members
NICB Managed Data

- NICB Information Sources
  - Shipping and Assembly
  - NCIC/CPIC Mirror Image
  - Vehicle Exports
  - License Plate Reader File
  - Vehicle Impounds
NICB Managed Data

- NICB Information Sources (cont.)
  - Questionable Claim Referrals
  - Manufacturer Key Code Transaction Data
  - Rental Fleet Inventory
  - Boat/Vessel File
  - NICB Case and ForeWARN℠ Alert Indicator
Available to Members Only

- Prosecutions and Administrative Actions
- NICB Vehicle Interest Records
- Hot Line Referrals
- Referral Reasons
Investigations

- Investigative Solutions
  - Multi-claim, multi-carrier investigations of major organized criminal activity in concert with our members and law enforcement
  - Repatriation of stolen vehicles
  - Industry liaison to law enforcement
  - Major Medical Fraud Task Forces
  - A staff of special agents strategically located throughout the U.S.
Investigative Solutions Targeting

- Organized Groups and Rings
  - Medical Fraud
  - Commercial Fraud
  - Vehicle Crimes

Communication
Collaboration
Education
Investigative Resources

- Special Agents
- Investigative Assistants 24/7
- Hot Line
  - 1-800-TEL-NICB
  - Text Keyword “Fraud” to TIP411
  - Via www.nicb.org
  - Tip app (iPhone, iPad, iPod touch compatible)
Analytical Tools

- NICap (SAS, Memex Technology)
- NetMap for NICB
- SQL Database
- Analyst Notebook
- SPSS
- GeoTime
- ArcView
- Tableau
- Google Earth
Legislative Advocacy

- Federal and state legislative issues
- National and state trade groups
- Anti-fraud organizations
- Insurance fraud and theft summits
- Fraud Bureau Reporting Program
ISO ClaimSearch

The information system for claims professionals

Email or User ID

Password

Forgot your password?

By logging into ISO ClaimSearch, I agree to comply with the Terms of Use.

Login

Questions? Click Here for more information.
### ISO ClaimSearch

**Reference Claim Number:**

**Private Search**

**Show Details**

#### Name / Address

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#### Component

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Learn More
Joint Catastrophe Response Team
Deadly Tornadoes
Ellis, Dallas and Collin Counties
December 26, 2015 F3 Tornado
December 26, 2015 F3 Tornado
The Team, Our Mission and Goals

- The Team is a collaborative effort between the Texas Department of Insurance (TDI), Criminal Fraud Investigators and Special Agents with the National Insurance Crime Bureau (NICB)
- Our Mission – Aid the communities, City officials, Insurance Companies and Law Enforcement by offering suggestions to lessen the likelihood of contractor related fraud.
- Our Goal is to:
  - Advise local authorities of the availability of Public Service Announcements (PSA) that can be ran in the damage zones to warn citizens of contractor fraud and abuse.
  - Serve as intermediaries between the insurance industry catastrophe teams and local law enforcement, fire service, and emergency management authorities
  - Share storm aftermath mitigation procedures and information with local authorities
  - Serve as a joint proactive anti-fraud unit to protect the residents of the impacted communities
  - Offer prosecutorial assistance for contractor and insurance fraud
The Team, Our Mission and Goals
History

- Just one week before the tornados hit three North Texas Counties the Team met for the first time to attend training on roofing best practices. Roofing 101 for criminal investigators. Property adjusters from the insurance industry, and one of your members instructed at the class. We spent two days learning what it takes to build a roof correctly. The Plan, was to ramp up over the next couple months, order catastrophe brochures, establish our mission parameters and objectives, and prepare PSA (public service announcement) narratives and educational PowerPoints.

- WELL…
December 2015 Catastrophe Response
December 2015 Catastrophe Response
Our Response – Prior to the ramp up a trial by fire

- TDI Associate Commissioner, Chris Davis and NICB Director, Fred Lohmann activated the team on Wednesday, December 30, 2015.
- Public service announcements (PSA) were requested from NICB HQ.
- Catastrophe brochures were ordered for immediate delivery (over the holidays) for the insurance industry catastrophe teams and civil authorities.
- Initially we met with anyone that had time to talk to us. To our surprise Law Enforcement (a good place for us to start) was very receptive. We were introduced to emergency management teams and city officials.
- We explained what we knew worked in aftermath of other storms. We found that all of the communities were very well prepared for the catastrophe, but had not fully planned for the potential fraud that would, and does follow damaging storms. The second victimization of the storm victims.
December 2015 Catastrophe Response
December 2015 DFW Storm
December 2015 DFW Storm
Questions???