LATIFPA Conference
Fred Lohmann
Director – Field Operations – Southwest Region
Who is NICB?

1912 NATB 1912 2020 NICB
NATIONAL AUTOMOBILE THEFT BUREAU NATIONAL INSURANCE CRIME BUREAU
NICB History

- 1912 – National Auto Theft Bureau (NATB)
  - Not-for-profit which managed vehicle theft investigations and developed vehicle theft databases for use by the insurance industry
  - Not-for-profit which investigated insurance fraud
- Merged to form the National Insurance Crime Bureau (NICB)
- Headquarters – Des Plaines, IL
- 250 Field Agents and Analysts cover the United States and Mexico
- Includes more than 1,300 Member Companies
NICB History

- Most agents – retired law enforcement or military
- We serve law enforcement and the insurance industry
- Investigative focus: multi-claim, multi-carrier investigations of major criminal activity including auto theft, heavy equipment theft, cargo theft, staged accident rings, medical fraud
- Liaison between law enforcement and the insurance industry to facilitate faster and more effective criminal investigations and prosecutions
Southwest Region
LSP Advisory Board

LOUISIANA STATE POLICE
CRIMINAL INVESTIGATIONS DIVISION

INSURANCE FRAUD / AUTO THEFT UNIT
ADVISORY BOARD
GUIDELINES

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LATIFPA

- LPR Projects – 12
- Bait Vehicle Projects – 3
Insurance Company Fraud Referrals

- Must submit questionable claim referrals to NICB and state fraud bureaus after detecting suspected fraud
- Alleged insurance fraud cases are investigated and presented to law enforcement and prosecutors for possible prosecution
- Law Enforcement Requests for assistance
NICB Analytical Support

- 800.447.6282 – 24/7 assistance
- Trend reports (Hot Wheels, Hot Spots)
- Manufacturer liaison
- SVIN locations
- Cross-reference parts (airbags, radios, engines)
- Factory key purchases / replacement keys (key read examinations)
- NICB interest information
- Export data
- NICB Hotline
Assistance to Law Enforcement

- Identification of altered stolen or burns
- Videos of border crossings
- Secondary number locations
- Alternate sources of identification (i.e., airbags)
- Shipping records, manufacturer contact, plants
- ISO access (vehicle claims data, claims history, partial VIN, SVIN, NCIC mirror image, purge files)
SVIN – Secret VIN Database

- Controlled Access to Qualified Law Enforcement Personnel
- Must Be Qualified Vehicle Theft Investigators
- Case Law – Law Enforcement Sensitive Information
Assistance to Law Enforcement

- ISO access to qualified law enforcement – Insurance claim data
- NICB data within ISO:
  - Theft recovery
  - Salvage
  - Manufactures’ shipping, assembly records (SVIN) Must be approved by NICB
- NCIC mirror image of active, inactive and purge files
- Export records
- CPIC & OCRA (Canada & Mexico stolen hits)
- Impound
- Rental Fleet
- License Plate Readers
Assistance to Law Enforcement

- Provide assistance with bait vehicles, pre-text insurance policies, undercover operations and equipment purchases for law enforcement use
- Via our Foreign Operations Office, provide assistance with international vehicle location, recovery and repatriation services for stolen vehicles and serve as liaison with foreign governments
Assistance to Law Enforcement

- Assist with the investigation, identification and recovery of:
  - Heavy equipment thefts
  - Cargo thefts
  - Commercial vehicle thefts
  - Burned vehicles / arson-for-profit rings
  - Marine thefts
Car-Jacking – Affidavits – Interstate Commerce

State of Illinois )

County of Cook ) SS.

AFFIDAVIT

Jennifer Pacione, being first duly sworn on oath, deposes and says:

1. That she is the Manager of Manufacturer Information Group, responsible for the Vehicle Manufacturer shipping and assembly records for the National Insurance Crime Bureau (NICB), an Illinois Not For Profit Corporation, which maintains its principle place of business at 1111 E. Touhy Ave., Suite 400, Des Plaines, IL.

2. That in its regular course of business, NICB maintains certain shipping and assembly records from Ford Motor Company, Dearborn, MI and that,

3. These records reflect a 2009 Ford Focus with Vehicle Identification Number 1FAHPH4209K196798 was assembled as a new vehicle at the Wayne Michigan Assembly Plant and was shipped on 09/24/2009 to dealer Randall Ford, 168 W. Strossen, Trenton, MI, 75146.

I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge.

Jennifer Pacione - Manager of Manufacturer Information Group

Title and Signature

Date 3/26/14

1111 E. Touhy Ave., Suite 400 Des Plaines, IL
City & State

Subscribe to and swear to before me this day of March 2014.

Notary Public

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Special Operations Funding

- Law Enforcement Operations – Nexus Insurance Crime
- Medical Fraud, Staged Accidents, Vehicle, Cargo, Heavy Equipment, Marine Vessel, Aircraft Thefts
- Commercial, Residential Burglary & Theft Losses
- Life Insurance
- Store Front UC Operations Targeting Property Crime
- Bait Vehicle Programs – Vehicle Theft – Burglary Motor Vehicle
NICB Manuals

- Manuals:
  - Passenger VIN manuals
  - Commercial vehicle manuals

- Publications:
  - Cargo Theft Pocket Investigation Guide for Law Enforcement
  - Fire Pocket Investigation Guide for Law Enforcement
  - Staged Accident Pocket Investigation Guide for Law Enforcement
  - Vehicle Theft / Fraud Pocket Investigation Guide for Law Enforcement
Learning & Development Resources

- Law Enforcement and Insurance Industry
  - Vehicle Theft & Identification
  - Auto Theft Schools
  - Police Academies
  - IAATI, TAVTI, IAMl
  - VIN and identification manuals
  - NICBTraining.org (online insurance fraud training for law enforcement)
Learning & Development Resources

- Fraud Academy 2020
  - June 8-10, 2020
  - New Orleans, LA
  - The Jung Hotel & Residences
  - https://www.nicbfraudacademy.org/home
Learning & Development Resources

- Vehicle Finance Fraud Conference – Emerging Threat – Vehicle Theft
- NICB 3-Day Basic Auto Theft Courses – Throughout the Region
- Cargo Theft Conferences – National & Texas – Annual Events
- Heavy Equipment Identification and Theft Investigation Training
- Special Agent and Regional Training Director Delivered Learning Content
- NICTA – On-Line Learning Content
Cargo Theft – NICB National Initiative

- National Cargo Theft Summit
- National Cargo Theft & Prevention Task Force

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U.S. Attorney’s Office for the Southern District of Indiana reported that a cargo theft ring was busted as a result of a multi-year investigation. A twenty-three count indictment was issued charging eight individuals in an organized scheme to steal tens of millions of dollars in merchandise from shipments of cargo moving through the state of Indiana and elsewhere.

The joint investigation included the involvement of the Federal Bureau of Investigation, the Kentucky State Police, Louisville, Ky., Metropolitan Police Department, Wythe County, Va., Sheriff’s Department, Indiana State Police, Illinois State Police, Virginia State Police, Georgia Bureau of Investigation, Fayette County, Ohio Sheriff’s Department, Oklahoma City, Okla., Police Department, and the Tennessee Highway Patrol, as well as CargoNet and the National Insurance Crime Bureau.
Hot Spot – Hot Wheels – Annual Reports

2018 HOT SPOTS REPORT

TOP 10 HOT SPOTS
(Highest Vehicle Theft Rates per 100,000)

1. Albuquerque, NM 780 Theft Rate
2. Anchorage, AK 773 Theft Rate
3. Bakersfield, CA 752 Theft Rate
4. Pueblo, CO 701 Theft Rate
5. Modesto, CA 615 Theft Rate
6. Redding, CA 575 Theft Rate
7. Stockton-Lodi, CA 569 Theft Rate
8. Wichita, KS 550 Theft Rate
9. Vallejo-Fairfield, CA 538 Theft Rate
10. St. Joseph, MO 532 Theft Rate

2018 HOT WHEELS REPORT

TOP 5 MOST STOLEN VEHICLE MODELS
1. HONDA CIVIC 32,468 Stolen
2. HONDA ACCORD 26,710 Stolen
3. FORD PICKUP 26,615 Stolen
4. CHEVY PICKUP 15,546 Stolen
5. TOYOTA CAMRY 14,057 Stolen

TOP 5 STOLEN 2018 MODEL YEAR VEHICLES
1. GMC PICKUP 2,104 Stolen
2. FORD PICKUP 1,767 Stolen
3. TOYOTA CAMRY 916 Stolen
4. NISSAN ALTIMA 914 Stolen
5. CHEVY PICKUP 790 Stolen

TOTAL STOLEN OVER TIME

748,841 Vehicles Stolen in 2018

3% DECREASE From 2017 to 2018

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### Hot Spot – Annual Report – Louisiana

<table>
<thead>
<tr>
<th>2018 Rank</th>
<th>MSA</th>
<th>MSA Name</th>
<th>2018 Thefts</th>
<th>2018 Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>52</td>
<td>35380</td>
<td>New Orleans-Metairie, LA Metropolitan Statistical Area</td>
<td>4,677</td>
<td>368.15</td>
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<tr>
<td>54</td>
<td>29340</td>
<td>Lake Charles, LA Metropolitan Statistical Area</td>
<td>764</td>
<td>363.67</td>
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</tbody>
</table>
## Make and Model

<table>
<thead>
<tr>
<th>Make</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. FORD</td>
<td>Pickup (full size)</td>
</tr>
<tr>
<td>2. CHEVROLET</td>
<td>Pickup (full size)</td>
</tr>
<tr>
<td>3. HONDA</td>
<td>Accord</td>
</tr>
<tr>
<td>4. NISSAN</td>
<td>Altima</td>
</tr>
<tr>
<td>5. TOYOTA</td>
<td>Camry</td>
</tr>
<tr>
<td>6. GMC</td>
<td>Pickup (full size)</td>
</tr>
<tr>
<td>7. DODGE</td>
<td>Pickup (full size)</td>
</tr>
<tr>
<td>8. CHEVROLET</td>
<td>Impala</td>
</tr>
<tr>
<td>9. TOYOTA</td>
<td>Corolla</td>
</tr>
<tr>
<td>10. HONDA</td>
<td>Civic</td>
</tr>
</tbody>
</table>
Emerging Threats

- ECM Thefts – GM – Chevrolet
- Working with GM Auto Security Engineers
- NICB produced training video for LE use only
• Supervisory Special Agent Mark Collins – DFW – BERLA Certified Technician
• Special Agent Chuck Mazzilli – Houston – BERLA Certified Technician
• https://berla.co/

WHAT WE DO

Create solutions for investigators to identify, acquire, and analyze critical information stored within vehicle systems to uncover key evidence that determines what happened, where it occurred, and who was involved.
ForeCAST Reports

**ForeCAST REPORT**

**Date:** December 6, 2018

**Regarding:** Louisiana Questionable Claim Referrals (2015 - 2017)

**Prepared by:** John Oswald, Investigative Specialist, Southwest Region

This ForeCAST™ Report analyzes the Questionable Claim referrals (QCs) in Louisiana (LA). A QC is associated with LA if the Loss State field contains “LA”. The data included in this report is for QCs submitted in the calendar years 2015 - 2017 and was retrieved from the NICB Questionable Claims referral database. This report analyzes LA QCs by Loss City, Loss Parish, Policy Type, Loss Type, Policy / Loss Type Combination, and Referral Reasons. The Loss City, Loss Parish, Loss Type, Policy Type, Policy / Loss Type Combination, and Referral Reasons sections report the Top 10 rankings by total QCs during 2015 - 2017. Finally, the 2017 LA QCs, by Parish, are displayed in a map.

There was a 3% decrease in QCs submitted for LA from 2015 - 2016 and a 16% decrease in QCs from 2016 to 2017. There were 1,574 QCs in 2015, 1,850 QCs in 2016, and 1,355 in 2017 for a 4.94% total QC.

**Loss City**

The below table ranks the Top 10 Loss Cities in LA by total QCs during the period 2015 - 2017. "New Orleans" ranked 1st for total QCs during the period 2015 - 2017. Additionally, "New Orleans" was ranked 1st for each of the years 2016 and 2017. "Baton Rouge" ranked 2nd in 2015, 3rd in 2016, and 2nd in 2017. The total amount of QCs from 2015 - 2017. Notably, "Baton Rouge" had a 21% increase in QCs from 2014 - 2015. In 2015, "Baton Rouge" had a 32% increase in QCs due to the increase of "Flood" QCs resulting from the August 2015 prolonged rainfall event in southern parts of LA that resulted in catastrophic flooding.

**Loss Type**

The below table ranks the Top 10 Loss Types in LA by total QCs during the period 2015 - 2017. "Bodily Injury" ranked 1st for total QCs during the period 2015 - 2017. Additionally, "Bodily Injury" was ranked 1st as the Loss Type for each year in 2015, 2016, and 2017.
The Geospatial Intelligence Center (GIC) collects North American aerial data for the insurance industry on a not-for-profit basis.

US-based GIC receives funds through an assessment-based membership fee paid by insurers and is an initiative of the National Insurance Crime Bureau.

Information from the aerial surveys aims to improve efficiencies in underwriting, claims handling and fraud investigation.
Combines NICB’s unique position in the Property and Casualty insurance industry with advanced imagery capabilities so that members have enhanced disaster response capabilities to expedite claims and improve fraud detection following catastrophe events.
NICB – QCNet

- The New cutting edge tool to assist in the speedy review of information to help identify potential insurance fraud.
- The NICB QCNETSM Dashboard provides NICB members the ability to quickly identify Involved Parties who have been designated as a Subject of Investigation (SI) in a Questionable Claim (QC) within the previous two years, and have been in at least two QCs in the previous five years. For the purpose of entity integrity, an SI is only included in QCNET if the SI possesses a hard identifier (such as a TIN or SSN) which has been listed in two or more QCs over the past five years. Please note that SSNs are not displayed within QCNET.
NICB – QCNet

- Access to QCNET℠ is granted by your company’s ISO ClaimSearch Self-Admin(s).
  - If you need assistance gaining access, please contact ISO ClaimSearch: Phone: (800) 888-4476 Email: njsupport@iso.com.

- If you have any technical questions about QCNET, please contact the NICB Technical Support Group:
  - Phone: (800) 447-6282, extension 7003 Email: techsupport@nicb.org.
Foreign Operations

- U.S. Mexico Treaty
- Repatriation of stolen auto’s, heavy equipment, marine vessels, aircraft from foreign countries
- Special Operations – Foreign Countries
- https://www.youtube.com/watch?v=VdIEQJYMetU
The Foreign Corrupt Practices Act (FCPA) of 1977 is a United States federal law that prohibits U.S. citizens and entities from bribing foreign government officials to benefit their business interests.

Task Force Participation

- FBI Healthcare Fraud Task Forces
- Auto Theft Task Forces
- Cargo Theft Task Forces
Closing Remarks

- “We Work For YOU”
- Questions?
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