

LOUISIANA DEPARTMENT OF INSURANCE

TIMOTHY J. TEMPLE COMMISSIONER

INSTRUCTIONS FOR APPLICATION TO ACT AS A THIRD PARTY ADMINISTRATOR IN THE STATE OF LOUISIANA

This packet is designed to assist the individual preparing the application in complying with all statutory and administrative requirements and to facilitate review of the application by the Louisiana Department of Insurance (LDI). Therefore, it is extremely important that all applicants comply fully with the instructions and requirements set forth in this packet. This application should be used for application for license as a third party administrator pursuant to La. R.S. 22:1641-1657.1. This includes pharmacy benefit managers.

Direct all communication to:

Louisiana Department of Insurance Company Licensing PO Box 94214 Baton Rouge, LA 70804-9214

Physical Address: 1702 N. 3rd St. Baton Rouge, LA 70802 Phone: (225) 342-1251 Fax: (225) 219-9322

E-Mail Address: companyapps@ldi.la.gov

While the LDI will be happy to assist you and answer any questions you may have, we ask that you thoroughly review all instructions and forms before contacting us.

The LDI accepts electronic submission of the application. The applicant should contact the LDI prior to submission to arrange for a secure portal for such a submission. Submission of sensitive or confidential information via standard email is not recommended. After submission of the application electronically, the payment of the fees must be submitted hard copy to the address above. All payments must be made payable to the Louisiana Department of Insurance.

If you are choosing to submit the application hard copy, all submittals in association with this application must reach the LDI via the United States Postal Service or a carrier with interstate business. Hand delivery is not acceptable and any information arriving in this manner will be returned without review. Send all correspondence to the attention of Company Licensing to assure prompt receipt and handling.

Submit only a fully completed application. Submittal of a partially completed application will cause processing delays and may result in disapproval.

<u>Do not alter</u> the forms contained in this packet. If you feel the requirements do not apply to your company, notify us. We will supply the proper form, if appropriate, and/or answer any questions you have about the forms.

All original items submitted become the property of the LDI and will not be returned.

All certified documents required in the application must be dated within six (6) months of submittal of the application. If you are submitting a hard copy application rather than electronically, all certifications must be original.

All entries in the application forms must be typed or printed. Illegible entries or responses will be considered incomplete and may result in the disapproval of the application.

Applications must identify an application contact person. Because the application process is considered confidential, the application will not be discussed with any person other than the named contact person. The applicant must notify the LDI in writing of any change in contact person.

The applicant must notify the LDI of any changes in the company or the information submitted in association with this application which occur while the application is under review. This includes changes in officers and directors; changes in address or domicile; and changes to the financial statements submitted in support of this application. Failure to notify the LDI of such changes may result in disapproval of the application.

SPECIAL INSTRUCTIONS FOR LOUISIANA DOMICILED APPLICANTS

If the applicant is domiciled in Louisiana, the entity is subject to the provisions of <u>LAC37:XXIII. Chapter 5L (Regulation 66)</u> and must supply certain additional information for all persons responsible for the conduct of affairs of the applicant. Including all directors, all trustees, all executive committee members and every natural person owning, directly or indirectly, ten percent or more of the applicant and any other person who exercises control or influence over the affairs of the applicant. Below is specific information and instructions for those requirements.

➤ FINGERPRINTING (EXHIBIT N)

In association with this application, all officers, directors, trustees and all individuals who control, directly or indirectly ten percent or more of the applicant, are required to be fingerprinted and the results transmitted to the LDI. Detailed instructions on the fingerprinting process are posted on the LDI website at Fingerprinting Requirements for Company Licensing Applications.

Any individual that is currently serving as an officer or director of another domestic regulated entity or has previously submitted fingerprints in association with a resident producer or adjuster license application may request a waiver of the fingerprinting requirements. Requests for such a waiver should be sent to companyapps@ldi.la.gov. The request must provide a full explanation of the application to be filed, the names of all individuals for whom the waiver is requested and clearly explain the grounds for the request.

➤ THIRD PARTY VERIFICATION REPORTS (EXHIBIT O)

Third party verification reports must be prepared by one of the firms approved by the National Association of Insurance Commissioners.

A list of those approved firms is available at https://content.naic.org/industry-ucaa-third-party. The applicant should advise the firm that the reports are being prepared for the LDI and make the necessary arrangements for payment.

REGISTRATION WITH THE LOUISIANA SECRETARY OF STATE

Submitting this application to LDI does not in any way dismiss a business entity from the requirements of registration with the Louisiana Secretary of State. It is the responsibility of the business to contact that Office and make whatever arrangements may be necessary. The address and telephone number are given below.

Louisiana Secretary of State Corporations Division P.O. Box 94215 Baton Rouge, LA 70804-9215 (225) 925-4704

SPECIAL INSTRUCTIONS FOR ATTESTATION PAGE

This application is designed to be an authentic act under Louisiana law. As such, the attestation page requires the signature of an officer which must be witnessed by two persons AND executed before a notary.

If the application is filed in the name of an individual, the individual must sign the application. If the application is filed for other than a natural person (individual), the application must be signed by an executive officer or other comparable responsible person (officer, director, partner, managing member or sole proprietor).

COMMON QUESTIONS

The following are some of the most commonly asked questions regarding the application package and process.

Q: Where can I find the laws and regulations governing third party administrators in Louisiana?

A: Title 22 of the Louisiana Revised Statutes is the Louisiana Insurance Code (the Code) and most laws enacted by the Louisiana Legislature which affect third party administrators can be found in that Title. The portions of the Code dealing specifically with third party administrators are La. R.S. 22:1641-1657.1. The statute which addresses fees payable in association with third party administrator licenses and filings is La. R.S. 22:821 (15). Title 23 of the Louisiana Revised Statutes also contains the laws governing third party administrators for workers' compensation self-insured fund formed pursuant to that Title. The specific statute in Title 23 is La. RS 23:1196. You may view all Louisiana laws on the Louisiana Legislative website at www.legis.la.gov. The LDOI has also issued Regulation 42 in regard to administrators and service companies for workers' compensation self-insured funds. Copies of the applicable statutes as well as copies of any applicable Rules and Regulations can be obtained from the LDOI web site at www.ldi.la.gov.

COMMON QUESTIONS - Continued

Q: Is there a difference between a service company for a workers' compensation self-insured fund formed pursuant to Title 23 and a third party administrator?

A: Because of the type of services commonly performed for workers' compensation self-insured funds by service companies, such companies may fall into the definition of a third party administrator as set forth in La. R.S. 22:1641(1). Therefore, each entity acting as a service company for such a fund should review the definition and determine if it would be considered a third party administrator.

Q: Is a pharmacy benefit manager required to be licensed as a third party administrator?

A: Yes. Pursuant to La. R.S. 22:1657 a pharmacy benefit manager is deemed to be a third party administrator and is required to be licensed as such.

Q: What is the time frame for the review of an application?

A: This Department reviews all applications as soon after submittal as possible. The review process can be expected to take from sixty (60) to ninety (90) days <u>from receipt of a complete application</u>. Please take this time frame into account when considering deadlines and operation schedules for the applicant.

Q: Can the forms in the application packet be recreated on a word processor for completion by the applicant?

A: No. The forms in this packet are designed for ease of recognition by our staff and, in many cases, in strict compliance with statutory wording requirements. Therefore, any changes in the format or wording of the forms will cause delays in the review and may lead to the disapproval of the application. The forms are made available on our web site in a format that allows for entry of information directly onto the form.

Q: If an administrator is not licensed until late in the year, are they still required to file an annual report?

A: Yes. All administrators licensed on or before December 31 of the reporting year must file an annual report for that year and pay the annual report fee.

Q: Can the statutory deposit or bond requirements be met after an approval is given on the application?

A: No. All deposits must be in place at the time that the application is submitted. Failure to make the required deposit prior to application review will result in the disapproval of the application.

Q: Is there a financial institution which the Department prefers for the statutory deposit?

A: No. Statutes require only that the deposit be placed in a savings and loan or banking institution doing business in Louisiana. Any institution which meets this requirement is acceptable to this Department.

COMMON QUESTIONS - Continued

Q: Is a foreign or non-resident applicant required to be licensed in the state of domicile or residence as a third party administrator before applying in Louisiana?

A: No. Louisiana law has no requirement for foreign or non-resident applicant to be licensed in the domiciliary or resident state before applying in Louisiana.

Q: Can we meet with the Department for a preliminary review of our application prior to submission?

A: Yes. Our staff will be happy to meet with representatives of the applicant to review the application before it is submitted. This courtesy review is to help assure completeness only and our Division will not issue a preliminary approval or disapproval of the application prior to submission. Any application sent to this Office via U.S. Mail or a carrier with interstate business will be considered submitted for review and will not be eligible for a preliminary review. Preliminary reviews will be performed only with an appointment. To schedule an appointment, contact the Company Licensing Division.



LOUISIANA DEPARTMENT OF INSURANCE

JAMES J. DONELON
COMMISSIONER

APPLICATION TO ACT AS A THIRD PARTY ADMINISTRATOR IN THE STATE OF LOUISIANA

General Information (Type or Print)		
APPLICANT NAME:		
TRADE NAME:		
FEIN OR SOCIAL SECURITY NO.: DOMICILE:		
CONTACT NAME:CONTACT TITLE:		
CONTACT ADDRESS:		
PHONE: FACSIMILE:		
E-MAIL:		
FEES		
Initial Application	\$	500.00
Total Amount This Check	_	500.00

SECTION 2 – ADDRESS AND CONTACT INFORMATION

DOMICILE ADDRESS: Provide the domiciliary (registered office) ad	ddress of the administ	rator.	
Address:			
City:	State:	Zip:	
City.	State.	216.	
MAILING ADDRESS: Provide the mailing address of the administra	ator.		
THAT LINE ADDITIONAL THE HALLING AUGUSTON THE GALLINGS	4011		
Address:			
City:	State:	Zip:	
ADMINISTRATIVE OFFICE ADDRESS: Provide the physical address	of the main administr	ative office of the administrator.	
Address:			
City:	State:	Zip:	
•		·	
BOOKS AND RECORDS LOCATION: Provide the physical address w	here the books and re	cords of the administrator are av	ailable
for inspection by the Louisiana Commissioner of Insurance.			
Address:			
City.	Chaha	7:	
City:	State:	Zip:	
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PRIMARY CONTACT: Provide the name, address, phone number a the LDI should communicate after completion of the lice		ne primary contact person with t	wnom
the LDI should communicate after completion of the lice	maing process.		
Name:			
Address:			
	_		
City:	State:	Zip:	
Phone Number: Fmail	Address:		
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SECTION 2 – ADDRESS AND CONTACT INFORMATION - Continued

COMPLAINT CONTACT: Provide the name, address, pl	hone number and email address fo	r the contact person to whom
consumer complaints should be directed.		
Name:		
IVAIIIC.		
Address:		
City:	State:	Zip:
Phone Number:	Email Address:	
CONTACT PHONE WHATEFOR S		
CONTACT PHONE NUMBERS Provide the appropriate		unction. If the applicant has designated
numbers for specific functions, include that in	irormation below.	
FUNCTION	PHO	NE NUMBER
TORCHOR	71101	
Drivery Disease No. 1 Co. 12		
Primary Phone Number of Applicant		
General Consumer Inquiries		
General Consumer inquiries		
Other (explain)		
(
Other (explain)		
Other (explain)		
WEB ADDRESS: If the applicant maintains a web site,	list the LIRL or World Wide Web ad	dress of the site
TVES ASSISTED THE applicant maintains a vew site,	instance of the order of the same	idicas of the site.
SECTION 3 - SO	OLICITATION INFORMAT	TION
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Vill the applicant be managing the solicitation of new or	-	☐ YES ☐ NO
soliciting insurance contracts or otherwise acting	g as a producer:	
yes, provide the name and Louisiana producer license n		
roducer is other than the applicant, indicate whether th	e producer is an employee of or und	der contract with the applicant.
Agent Name	Louisiana License #	Status (Employee or Under Contract)
Agent Name	Louisiana License #	Status (Employee of Officer Contract)

SECTION 4 - INTERROGATORIES

All of the following questions must be answered for every applicant. <u>ATTACH A FULL EXPLANATION AND THE REQUESTED INFORMATION FOR ANY "YES" ANSWERS</u>

1) Has t	he applicant ever had an application denied by any state or federal regulatory authority? (If yes, provide details including the type of application, the identity of the authority which issued the denial, the reasons for the denial and an explanation of any subsequent events.)	☐ YES	□ NO
2) Has ti	he applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant ever had a Certificate of Authority or license suspended or revoked by any regulatory authority? (If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action and an explanation of any subsequent events.)	☐ YES	□ NO
3) Has ti	he applicant ever been subject to any regulatory action including cease and desist orders, fines, consent agreements or similar actions? (If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action and an explanation of any subsequent events.)	YES	□ NO
4) Has ti	he applicant ever been placed into any type of regulatory supervision or rehabilitation by any regulatory authority? (If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action, an explanation of any subsequent events and an explanation of the current status.)	☐ YES	□ NO
5) Is the	applicant currently involved in any dispute or controversy with any regulatory authority?	☐ YES	□ NO
6) Has t	he applicant ever been the subject of bankruptcy or liquidation proceedings? (If yes, provide the jurisdiction of the proceedings, the docket number, the current status and the date of final disposition.)	☐ YES	□ NO
7) Is the	applicant currently a defendant or the subject in any legal action alleging fraud, dishonesty or breach of trust on the part of the applicant or its officers, directors, trustees or members? (If yes, supply a statement giving the jurisdiction of the case, a summary of the allegations, the case style (name) and a summary of the current status of the case.)	YES	□ NO
8) Has ti	he applicant or any person who is presently an officer, director or owner of 10 percent or more of the applicant ever been convicted of or pleaded guilty or nolo contendere to, or found liable of indictment or bill of information, in any jurisdiction, charging a felony or misdemeanor other than minor traffic violations?	☐ YES	□ NO
9) Withi	in the last five years, has the applicant changed its name?	☐ YES	□ NO
10) With	hin the last five years, has the applicant undergone a change in domicile? (Changes of domicile address within the same state need not be included.)	YES	□ NO
11) With	nin the last five years, has the applicant merged or consolidated with any other entity?	☐ YES	□ NO
12) With	of 10 percent or more? (If yes, provide a full explanation of the change in ownership and an organizational/ownership chart which clearly shows the ownership of the applicant both before and after the transaction.)	YES	□ NO

SECTION 4 – INTERROGATORIES – Continued

13) Is the applicant presently negotiating or inviting negotiations or acting as party to a counter- letter which would result in a merger or consolidation with any other entity or which would result in a change of ownership of 10 percent or more of the applicant?	☐ YES ☐ NO
14) Does the applicant contemplate a change in management or any transaction which would normally result in a change of management within the foreseeable future?	☐ YES ☐ NO
15) Is the applicant owned, operated or controlled, directly or indirectly, by any other state or province, district, territory or nation or any governmental subdivision or agency?	☐ YES ☐ NO
16) Is the applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant currently licensed in any capacity by the Louisiana Department of Insurance? (If yes, provide the full name of the affiliated entity and the type of license(s) held in Louisiana.)	☐ YES ☐ NO
17) Has the applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant operated in any capacity in Louisiana for which it would be required to be licensed by or registered with the Louisiana Department of Insurance without having first obtained the necessary license?	☐ YES ☐ NO
18) Is the applicant currently undergoing an examination or audit (whether routine, targeted or otherwise) being conducted by any state or federal regulatory authority?	☐ YES ☐ NO
19) Is the applicant part of an insurance holding company group? (If yes, provide the holding company group code assigned by the NAIC)	☐ YES ☐ NO
20) Is the applicant or its parent corporation a publicly traded company? (If yes, attach a copy of the most recent 10K or equivalent filing.)	☐ YES ☐ NO
21) Does the regulatory authority governing the applicant in the state or country of domicile have any statutes or regulations that might prohibit or restrict in any way the disclosure of information concerning the applicant to the Louisiana Department of Insurance?	☐ YES ☐ NO
22) Is the applicant licensed as a third party administrator in any other state? (If yes, provide the state and the date of issuance of the license.)	☐ YES ☐ NO
23) Does the applicant pay any representative given discretion as to the settlement or adjustment of claims, whether in direct negotiations with the claimant or in supervision of the person negotiating, a compensation which is in any way contingent upon the amount of settlement of such claims?	☐ YES ☐ NO
24) Do any of the officers, directors, partners, trustees or owners of the administrator serve as officers, directors, or trustees of any workers compensation self-insured fund formed pursuant to Title 23 of the Louisiana Revised Statutes for which the administrator acts as a third party administrator?	☐ YES ☐ NO
25) Does the applicant currently act as a third party administrator for any insurer with which it does not have a written contract?	☐ YES ☐ NO
26) Is the applicant currently entered into any agreement or understanding with any insurer in which the effect of the agreement is to make the amount of the applicant's commission, fees, or charges contingent upon savings realized in the adjustment, settlement, and payment of losses covered by the insurer's obligations?	☐ YES ☐ NO
27) Is the applicant a pharmacy benefit manager as defined in La. R.S. 22:1641(8)?	☐ YES ☐ NO

SECTION 5 - LIST OF MANAGEMENT AND OWNERS

Below give the full legal name (no initials), resident address, position with the applicant and the percentage of ownership (if applicable) of all natural persons responsible for the conduct of affairs of the applicant. This list should include all officers, all directors, all partners (in the case of a partnership), all trustees, all executive committee members and every natural person owning, directly or indirectly, 10 percent or more of the applicant and any other natural person who exercises control or influence over the affairs of the applicant.

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	POSITION:		OWNERSHIP %:	

SECTION 6 - EXHIBITS

EXHIBIT A – A copy of the articles of incorporation, articles of association, partnership agreement or other such organizational documents and all amendments thereto of the applicant certified by the proper domiciliary official. The certification must be original and dated within ninety (90) days of submission.

EXHIBIT B – A copy of the bylaws of the applicant certified as true and correct by the secretary of the applicant, if a corporation; a partner, if a partnership; or other appropriate person. This certification must be within ninety (90) days of submission.

EXHIBIT C – A copy of the trade name certificate issued to the applicant by the Louisiana Secretary of State. This item must be supplied by any applicant utilizing a trade name or d/b/a in Louisiana.

EXHIBIT D – A copy of the domiciliary certificate of authority or license certified by the proper domiciliary official within ninety (90) days of submission. If the applicant is not licensed in the domiciliary state, provide an explanation of why.

EXHIBIT E – A Certificate of Compliance, Letter of Good Standing or other similar document confirming the corporate existence of the applicant in the domiciliary state. This document must be certified by the proper domiciliary state official within ninety (90) days of submission.

EXHIBIT F – A Plan of Operation which addresses the following points:

- the number of officers, managers and supervisors and the responsibilities of each
- a list of departments of the applicant and the main function(s) of each department
- the number of employees per department
- a brief description of the claims paying system which indicates if the system is automated or manual
- a brief description of the funding arrangements used on plans administered
- a brief description of the measures used to avoid unauthorized or fraudulent payment of claims or other misuse of plan funds

EXHIBIT G – Completed biographical affidavits for all persons responsible for the conduct of affairs of the applicant. This should include all officers, all directors, all partners (in the case of a partnership), all trustees, all executive committee members and all person(s) owning, directly or indirectly, 10 percent or more of the applicant and any other person who exercises control or influence over the affairs of the applicant. Only the most recent version of the affidavit adopted by the National Association of Insurance Commissioners is acceptable and all affidavits must be executed no more than 180 days prior to submission. This form can be obtained from the NAIC web site (http://naic.org/documents/industry_ucaa_form11.pdf).

EXHIBIT H - A detailed description of the corporate organizational/ownership structure of the applicant, its parent company and all affiliates. This description should include a chart showing the ownership percentages for any persons owning 10 percent or more of the applicant and all affiliated entities up to and including the ultimate controlling person. The chart must include the state of domicile and the Federal Employer Identification Number (FEIN) for each person. A sample chart is available at https://www.ldi.la.gov/docs/default-source/documents/licensing/companies/sample-ownership-chart.pdf?sfvrsn=0 If there is no person who owns, directly or indirectly, 10 percent or more of the applicant then you must provide a statement to that effect in lieu of this exhibit.

SECTION 6 – EXHIBITS - Continued

EXHIBIT I – A completed Notice of Contract Form for each insurer for which the applicant is currently acting as a third party administrator in Louisiana. A Notice need not be completed for ERISA exempt plans or for any contract which does not affect Louisiana residents. If the applicant does not currently have any contracts in force, a statement to that effect signed by an officer or partner of the applicant must be supplied. You may find a copy of the proper Notice of Contract Form from the Department web site at https://www.ldi.la.gov/docs/default-source/documents/licensing/companies/tpa-notice-of-contract.pdf?sfvrsn=0.

EXHIBIT J - Evidence of a statutory deposit as indicated below. (Mark the appropriate description.)

A one hundred thousand dollar (\$100,000.00) surety bond issued by a surety company licensed to do business in the state of Louisiana. The appropriate bond form is available at http://www.ldi.la.gov/docs/default-source/documents/licensing/producers/suretybonduniform-other.pdf?sfvrsn=26. The original bond must be submitted.

A safekeeping or trust receipt from a bank doing business within the state or from a savings and loan association chartered to do business in this state verifying that the applicant has deposited one hundred thousand dollars (\$100,000.00) in money or acceptable bonds with that institution and pledged said deposit to the Commissioner of Insurance. The banks have the necessary pledge forms. Do not contact this Office to request one.

A bond in compliance with La. R.S. 23:1196 C(1). This requirement is applicable to any applicant which is acting as a third party administrator (service company) of only workers' compensation self insured funds licensed pursuant to La. R.S. 23:1191, et seq.

THE FOLLOWING MUST BE PROVIDED BY LOUISIANA DOMICILED APPLICANTS ONLY

insurer.

EXHIBIT K – A copy of the acceptance of trust executed by each director of the company. You may find a sample Director's Acceptance of Trust form at https://www.ldi.la.gov/industry/company-licensing/application-forms/ucaa/initial-application but the applicant is free to develop its own form.

EXHIBIT L – A copy of the oath of officer form executed by each officer of the company. You may find a sample form of the Oath of Officer at https://www.ldi.la.gov/industry/company-licensing/application-forms/ucaa/initial-application but the applicant is free to develop its own form.

EXHIBIT M – A Conflict of Interest Statement completed and signed by every officer and director. You may find a copy of the Conflict of Interest Statement at http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/conflict-of-interest-statement-for-reg-66. A copy of the Conflict of Interest policy of the applicant must be supplied with the statement.

EXHIBIT N – Written confirmation from the applicant that the fingerprints have been submitted as indicated in the special instructions in this application.

EXHIBIT O – Written confirmation from the applicant that third party verification reports have been requested as indicated in the special instructions in this application. Include the name of the firm from which the requests were made and the date of the request and payment.

ATTESTATION

COUNTY OR PARISH OF	
BEFORE ME, the undersigned authority, personally appe	eared
as an authorized representative	
of	, who, after
being duly sworn, did depose and state that all informat	ion contained in this application and all attachments
thereto are, to the best of his/her knowledge, true, com	plete and correct. Said individual does further certify that
the latest financial statement of said applicant is availab	le for inspection by the Commissioner of Insurance or his
duly authorized representative the address given in Sect	ion 2 of this application.
Signature of Witness	Signature of Applicant, Executive Officer or Other Comp Responsible Person
Printed Name of Witness	
	Printed Name of Signatory
Signature of Witness	Title or Position of Signatory
Printed Name of Witness	
SWORN TO and subscribed before me this	day of
	Signature of Notary
NOTARIAL SEAL	Signature of Notary Printed Name of Notary