

LOUISIANA DEPARTMENT OF INSURANCE Fraud Division

CEASE AND DESIST ORDER SUMMARY SUSPENSION PRODUCER LICENSE #581676

March 21, 2022

Andrea R. Ceballos 419 S. Wyatt Dr. El Dorado, AR 71730 Article # 7021 2720 0002 0320 8947

Andrea R. Ceballos P.O. Box 12094 El Dorado, AR 71730 Article # 7021 2720 0002 0320 8954

WHEREAS, IT HAS COME TO MY ATTENTION, as Commissioner of Insurance (Commissioner) of the Louisiana Department of Insurance (LDI), that Andrea R. Ceballos has violated certain provisions of the Louisiana Insurance Code, Title 22, La. R. S. 22:1 *et. seq.* As used hereinafter, "you" and "your" refer to Andrea R. Ceballos. Accordingly, pursuant to the power and authority vested in me as the Commissioner, I issue this Cease and Desist Order and Summary Suspension based on the following, to wit:

On March 26, 2021, an arrest warrant was issued and on April 16, 2021 you were arrested for theft of property (an Arkansas Class C Felony) in Union County Arkansas. The Bill of Information filed with the Thirteenth District Circuit Court in Union County Arkansas on May 13, 2021 cited that you committed theft of approximately \$13,000 from an insurance agency where you worked as an insurance producer. On August 16, 2021 an arrest warrant was issued against you for failure to appear in court on the theft charge. The warrant is still active.

Additionally, you were found by the Arkansas Insurance Department to be in violation of Ark Code Ann. §§ 23-64-201(e) & 23-64-517 because you failed to notify the Arkansas Insurance Department that you had been charged felony theft of property and entered a plea of not guilty within the required thirty days under Arkansas law. A hearing on these violations was held on March 9, 2022 and you failed to appear.

The Louisiana Insurance Code, Title 22, R.S. 22:1 et seq. at §2. states:

§2. Insurance regulated in the public interest

A. (1) Insurance is an industry affected with the public interest and is the purpose of this Code to regulate that industry in all its phases...It shall be the duty of the Commissioner of Insurance to administrator the provisions of this Code.

§18. Suspension or revocation of insurer's licenses; fines; orders

A. The commissioner of insurance may, as a penalty, in accordance with R.S. 49:961, refuse to renew, or may suspend, or revoke the certificate of authority or license of an insurer,

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person, or entity violating any of the provisions of this Code, or in lieu of suspension or revocation of a certificate or license duly issued, the commissioner may levy a fine not to exceed one thousand dollars for each violation per insurer, person, or entity, up to one hundred thousand dollars aggregate for all violations in a calendar year per insurer, person, or entity, when such violations warrant the refusal, suspension, or revocation of such certificate or license, or the imposition of the fine. The commissioner is also authorized to order any insurer, person, or entity to cease and desist any such action that violates any provision of this code.

Pursuant to La. R.S. 22:1554, the Commissioner is authorized to take certain regulatory actions against any person who is ... charged with a violation of this Part of Chapter 5, Producers and Other Regulated Entities Part I. Producers. These actions are designed to assist the Commissioner in administering the provisions of the Insurance Code.

Section 1554.A. maintains in pertinent part:

§1554. License denial, nonrenewal, or revocation

- A. The commissioner of insurance may ...suspend [or] revoke ...an insurance producer license ...or may levy a fine not to exceed five hundred dollars for each violation for any one or more of the following causes:
 - (3) The failure to account for or remit any premiums, monies, or properties belonging to another which come into the possession of the applicant in the course of doing insurance business, or improperly withholding, misappropriating, converting, or failing to timely remit any premiums, monies, or properties received in the course of doing insurance business, whether such premiums, monies, or properties belonging to policyholders, insurers, beneficiaries, claimants, or others.
 - (4) Using fraudulent, coercive, or dishonest practices or misrepresentation, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business such as might endanger the public.
 - (14) The violation of any insurance laws of the United States, this state or any state, province, district, or territory, or violating any lawful rule, regulation, subpoena, or order of the commissioner of insurance or of the insurance officials of another state.

La. R.S. 22:1562 maintains in pertinent part:

§ 1562. Prohibited acts

D. (2) No person licensed as, or representing himself to be, an insurance producer shall fail to account for or remit any premiums, monies, or properties belonging to another which come into the possession of the applicant in the course of doing insurance

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business, or improperly withholding, misappropriating, converting, or failing to timely remit any premiums, monies, or properties received in the course of doing insurance business, whether such premiums, monies or properties belong to policyholders, insurers, beneficiaries, claimants, or other.

VIOLATIONS:

The Commissioner, based on the facts presented, has found you in violation of provisions set out in Title 22, specifically La. R.S. 22:1554(A)(3),(4) and (14), and La. R.S. 22:1562(D)(2).

The Louisiana Insurance Code, Title 22, La. RS. 22:1 et seq., authorizes the Commissioner to investigate the affairs and professional conduct of every person engaged in the business of insurance to determine whether such person has been or is engaged in any unfair or deceptive act or practice prohibited by the Louisiana Insurance Code. It is determined that Andrea R. Ceballos has committed the violations of the Louisiana Insurance Code as listed above.

BE ADVISED:

COMMISSIONER'S ACTION:

As a result of the investigation and documentation in possession of the LDI, and in accordance with La. R.S. 22:18, La. R.S. 22:1554, and La. R.S. 49:961(C), determination has been rendered that you are in violation of the statutes listed above and the public health, safety, or welfare imperatively requires emergency action, therefore, you are a danger to the insurance buying public to such a degree that the Louisiana Commissioner of Insurance hereby orders you, **Andrea R. Ceballos**, to **CEASE AND DESIST** from conducting the business of insurance, and Louisiana Insurance Producer License Number **581676** is hereby **SUSPENDED** effective immediately.

YOUR ACTION:

Be advised that this constitutes an administrative action and will be reported to the National Insurance Producer Registry. You may need to report this administrative action to other states in which you hold an active license. Contact that state's insurance department if you are unsure of the requirements.

Pursuant to La. R.S. 22:2191(A)(2), any person aggrieved by an act of the Commissioner may request a hearing. You may make a written appeal within thirty (30) days from the issuance of this notice. Failure to file a written demand for an appeal within thirty (30) days of this notice prelude your rights to an administrative hearing.

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Pursuant to La. R.S. 22:2191(B), your written demand for an appeal (1) shall reference the particular sections of the statutes and rules involved; (2) shall provide a short and plain statement of the matters asserted for review; and (3) shall attach a copy of the order of decision that you are appealing.

Appealing this notice does not stay the action of the Commissioner of Insurance. Pursuant to La. R.S. 22:2204 you must be granted a stay of this action by the Division of Administrative Law. Your request for a stay may be inclined in your appeal. Your written demand for an appeal shall be filed with the Louisiana Department of Insurance at the address below.

Louisiana Department of Insurance Attn: David Caldwell, Executive Council P.O. Box 94214 Baton Rouge, LA 70804-9214 Fax (225) 342-1632

File in Person at:

1702 N. Third Street Baton Rouge, LA 70802

Signed in Baton Rouge, Louisiana, this 21st day of March 2022.

JAMES J. DONELON
COMMISSIONER OF INSURANCE
STATE OF LOUISIANA

BY:

Nathan Strebeck
Deputy Commissioner

Divisions of Fraud & Enforcement Louisiana Department of Insurance

Telephone: (225) 219-5819

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CERTIFICATE OF SERVICE

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I hereby certify that I have this day served the foregoing document upon Andrea R. Ceballos by mailing a copy thereof properly addressed with postage prepaid, this 21st day of March 2022.

Barrett Scheuermann