

A message from the  
Commissioner of  
Insurance Jim Donelon

Our SHIIP counselors can help sort through the confusion and find answers to your questions. The service is completely free and confidential, and no one involved will ever try to sell you anything. Please call us for assistance or to volunteer to help.

1-800-259-5300  
www.lidi.la.gov



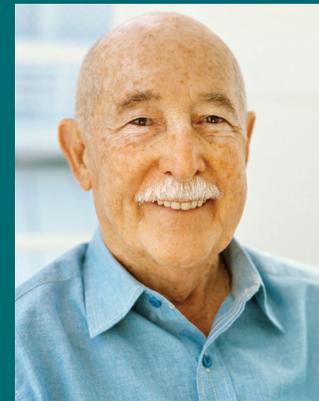
LOCAL HELP FOR PEOPLE WITH MEDICARE

This public document was created by the Louisiana Department of Insurance and is available online.

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Baton Rouge, LA 70804-9214



FREE MEDICARE COUNSELING



*A program of the Louisiana Department of Insurance  
James J. Donelon, Commissioner*

# How can SHIIP counselors help you?

If you are new to Medicare, counselors can explain how it works, what is covered and what costs you are responsible for paying.

**1-800-259-5300**



Anyone eligible for Medicare should know about the Senior Health Insurance Information Program (SHIIP). SHIIP offers free and confidential help with Medicare and other health insurance. Trained counselors who work through local sponsoring organizations can help answer your questions.

SHIIP counselors have no connection with any insurance company or product.

## SHIIP DOES NOT

- Provide legal assistance
- Make decisions for you
- Promote specific products or offer policies for sale

**SHIIP** counselors will help you understand the paperwork and statements that you receive after a doctor visit, hospital stay or other medical experience.

**SHIIP** counselors help you figure out what has been paid and what you need to pay for Medicare, hospital or clinic bills.

**SHIIP** counselors can help with claims filing or appeals if payment for a service has been denied.

**SHIIP** counselors can explain your options for private insurance should Medicare not covers all your costs.

**SHIIP** counselors can help you review long-term care insurance and offer tools to help decide if it is the right choice for you.

We want you to be informed!

Public presentations to groups and organizations on Medicare and related topics can be scheduled by calling the Louisiana Department of Insurance toll-free at 1-800-259-5300

Learn more at [www.ldi.la.gov](http://www.ldi.la.gov)



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Baton Rouge, LA

We are located north of the state capitol and next to the 1st Circuit Court of Appeal building on Capitol Lake.

